
REPORT FOR: CABINET

Date of Meeting:	9 January 2020
Subject:	Strategic Performance Report – Quarter 2, 2019/20
Key Decision:	No
Responsible Officer:	Sean Harriss, Chief Executive
Portfolio Holder:	Councillor Adam Swersky, Portfolio Holder for Finance and Resources
Exempt:	No
Decision subject to Call-in:	Yes
Wards affected:	All Wards
Enclosures:	Appendix 1 – Strategic Performance Report

Section 1 – Summary and Recommendations

This report summarises Council and service performance for Quarter 2 against key measures and draws attention to areas requiring action.

Recommendations:

That

1. Portfolio Holders continue working with officers to achieve improvement against identified key challenges (Appendix 1);
2. Cabinet note the report and identify any changes it wishes to see in future reports.

Reason: (For recommendations)

1 & 2. To enable Cabinet to be informed of performance against key measures and to identify and assign corrective action where necessary.

Section 2 – Report

Introductory paragraph

Cabinet sits in the role of Performance Board on a quarterly basis to receive the Strategic Performance Report. The report helps members to monitor progress against the Council's vision and Corporate Priorities and identify corrective action where necessary.

This quarter's report includes also proposed changes in the way performance is reported each cycle.

Reporting Format

Appendix 1 to this report addresses performance against the objectives in the Council's corporate plan, Harrow Ambition, and is arranged by reference to the five strategic themes:

1. Build a Better Harrow
2. Support those Most in Need
3. Protect Vital Public Services
4. Deliver a Strong Local Economy for All
5. Modernise Harrow Council

The sections providing updates against projects and initiatives in the Harrow Ambition Plan use amended wordings to reflect the intention of Cabinet (Minute 223, 12 September 2019) whilst they stand to be formally confirmed by Council on 16 January 2020.

The format of the Appendix has been refreshed, while based on a similar set of information as previous reports. Notable differences are:

- graphics provide summaries - by theme and overall - of performance against both strategic objectives and metrics (scorecard measures);
- in the scorecard sections, the most recent RAG¹ status is included, which provides a value for every measure, including those that do not report every quarter: these are used for calculating the summaries;
- management commentary against underperforming measures now appears in the scorecard sections;
- the headline measures for each theme appear as colour coded blocks;

¹ Red, Amber, Green – a traffic-light representation of the performance level

Options considered

Cabinet's terms of reference in the Constitution include overseeing strategic performance issues on a quarterly basis and as such an option of not delivering this report has not been considered.

Ward Councillors' comments

Not applicable.

Performance Issues

The report deals in detail with performance issues.

Environmental Implications

There are no direct environmental implications arising from this report. However, each of the projects referred to in the report will have some environmental impact and this should be assessed to ensure that any decisions, taken in response to this report, do not have a negative impact on the environment and, where possible, positively contribute towards the Council's climate change strategy.

Risk Management Implications

The risks arising from the Performance Report will be measured through the Council's Corporate Risk Register.

Procurement Implications

Any procurement currently being conducted or arising out of the information given in this report will be undertaken compliant with the Public Contract Regulations 2015 and will be supported by the procurement team.

Legal Implications

None specific to this report.

Financial Implications

There are no Financial Implications arising from this report.

Equalities implications / Public Sector Equality Duty

Any decisions driven by the actions taken in response to this report will need to be assessed through an Equalities Impact Assessment.

Council Priorities

This report deals with progress against each of the Council Priorities, as shown in Appendix 1.

Section 3 - Statutory Officer Clearance

Name:	Sharon Daniels	<input checked="" type="checkbox"/>	on behalf of the * Chief Financial Officer
Date:	16 Dec 2019		

Name:	Matthew Adams	<input checked="" type="checkbox"/>	on behalf of the * Monitoring Officer
Date:	20 Dec 2019		

Name:	Nimesh Mehta	<input checked="" type="checkbox"/>	Head of Procurement
Date:	12 Dec 2019		

Name:	Sean Harriss	<input checked="" type="checkbox"/>	Chief Executive
Date:	18 Dec 2019		

Ward Councillors notified:	NO, as it impacts on all Wards
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EqIA carried out:

NO

This report contains no recommendations for changes in service.

EqIA cleared by:

Section 4 - Contact Details and Background Papers

Contact: Martin Randall, Business Intelligence Partner (Corporate), Strategy & Partnership, 020 8424 1815, martin.randall@harrow.gov.uk

Background Papers: [Harrow Ambition Plan 2019](#)

Call-In Waived by the Chair of Overview and Scrutiny Committee

NO